

FAMILY SERVICES of the NORTH SHORE

Counselling Services

Position: Program Manager & Clinical Supervisor – Family Preservation, Family Support, and Stopping the Violence programs
Position #: 18-1171
Reports to: Director of Clinical Programs
Location: North Vancouver office & Community
Closing Date: February 4, 2018

The Agency:

Family Services of the North Shore is an accredited not-for-profit community-based agency committed to making a lasting and deep impact in our community through counselling, support, education and volunteer programs.

As a member of the team at Family Services of the North Shore, you will have an opportunity to experience our flexible and supportive work environment where contributions from all staff members are welcomed and valued.

The Programs:

The Stopping the Violence Program delivers counselling to women who have experienced intimate partner violence, sexual abuse and/or childhood abuse, as well as trafficked women.

The Family Preservation program provides in-home therapeutic services aimed at reducing the risk for children in families involved with MCFD and who are affected by a wide range of challenges including poverty, mental health issues, and domestic violence.

The Family Support program provides community-based support to families with children who are identified as being in need of support. Services are strength-based and designed to increase safety and stability of the family.

The Job:

This is a permanent senior management position that can be either 4 or 5 days per week (.8 FTE or 1.0 FTE) depending on your own personal schedule. You will have an opportunity to influence and shape how clinical services are delivered to vulnerable members of our community. Your primary responsibility will be to provide program management and clinical supervision for our Family Preservation, Family Support, and Stopping the Violence programs and the staff members attached to those programs.

You will provide overall program management for our MCFD and Solicitor General contracts, inclusive of monitoring contract program targets and deliverables. You will foster positive relationships with ministry partners and other stakeholders, and ensure that all required reporting is completed in a timely fashion. You will maintain responsibility for your programs' budgets.

You are responsible for all legal, ethical and safety issues related to the delivery of these programs as well as managing critical incidents and helping to resolve difficult or sensitive issues. You will work closely with the Director of Clinical programs to ensure that any challenging situations are attended to appropriately.

You will work collectively with the other program managers as a clinical team, and with the Director of Clinical Programs, to ensure that the highest quality of clinical service is delivered to our clients. You will also work collaboratively with other Agency directors, managers and staff members on initiatives as identified in the Agency's strategic plan. You will look for ways to develop your staff through training, professional development opportunities and other avenues.

The Candidate:

The ideal candidate will:

- Have significant experience supervising clinical staff.
- Be a seasoned clinician with experience working with a diverse client population, including MCFD involved families and women who have experienced violence in their relationships, are adult survivors of childhood abuse, or who have experienced sexual assault.
- Have significant understanding and awareness of gender-based violence and work from a feminist perspective using a trauma-informed approach.
- Have experience working with the criminal justice system and child protection.
- Have experience managing budgets and reporting.
- Be prepared to take on a leadership role at the Agency and work collaboratively with community partners and in collaboration on clinical program projects under the direction of the Director of Clinical Programs.

The Qualifications:

The successful candidate will have:

1. A Masters degree in counselling psychology, social work or equivalent and current RCC, RSW, AAMFT or CCC registration as well as a minimum of 5 years of experience.
2. Significant experience counselling women impacted by domestic violence or women survivors of childhood abuse or sexual assault.
3. Experience and expertise working with individuals, couples and families impacted by substance abuse, relationship violence and mental health issues is also required.
4. Language proficiency in Farsi, Korean, Mandarin or Cantonese would be considered an asset as would experience working with First Nations People.

Please respond, in confidence with cover letter and resume, to:

*Kathleen Whyte,
Senior Manager of Human Resources
careers@familyservices.bc.ca*

While we thank all applicants for their interest, only short-listed candidates will be contacted.